

### Long Island Population Health Improvement Program (LIPHIP) Attendance & Meeting Summary: February 11, 2016, 9:30-11:30am via Webex

#### In Attendance:

Zahrine Bajwa, Cornell Cooperative Extension-Suffolk County, Team Coordinator, Nutrition and Wellness/Family Health and Wellness; Bruce Berlin, MD, Suffolk County Medical Society, Vice President, Executive Committee; Tavora Buchman, Nassau County Department of Health, Director, Quality Improvement, Epidemiology; Celina Cabello, Nassau County Health Department, Epidemiologist; Rodolfo Cano, Fidelis Care New York, Outreach Specialist; Michael Corcoran, Data Analyst, PHIP; Marilyn Fabbricante, St. Charles Hospital, Executive Director, Public and External Affairs; Grace Kelly-McGovern, Suffolk County Department of Health; Janine Logan, Nassau-Suffolk Hospital Council, Senior Director, Communications and Population Health; Anne Marie Montijo, Association for Mental Health and Wellness, Deputy Director for Strategic Initiatives; Sue Palo, St. Francis Hospital, Director, Rehabilitation and Community Services; Heather Reynolds, St. Catherine of Siena, Director, Public and External Affairs/volunteer services; Sarah Ravenhall, Nassau-Suffolk Hospital Council, Program Manager-PHIP; Yvonne Spreckels, Stony Brook University Hospital, Director of Community Relations; James Tomarken, Suffolk County Department of Health; Karen Tripmacher, Winthrop University Hospital, Assistant Director, Community Relations and Special Projects; Stuart Vincent, John T. Mather Memorial Hospital, Director of Public Relations; Althea Williams, Suffolk Care Collaborative, Senior Manager, Provider and Community Engagement; Kim Whitehead, Nassau-Suffolk Hospital Council, Communication Specialist; Monica Diamond-Caravella, Farmingdale State College, Assistant Professor, Trevor Cross, HRH Care, Community Liaison; Lauren Moy, Sustainable Long Island, Senior Planner; Linda Sweeney, Eastern Long Island Hospital, Executive Director; Linda Efferen, Stony Brook Administrative Services, Medical Director, Office of Population Health; Maura Holmes, Family First Home Companions; Sue Ann Villano, Director of Client Services, NYCIG; Tonya Samuel, Adelphi University, Professor of Community Health; Kate Zummo, South Nassau Communities Hospital, Director of Education; Matthew Cohen, Long Island Association, Vice President, Government Affairs and Communication; Natalie Worthy, Glen Cove Hospital, Outreach Coordinator; Joanna Solmonsohn, New York State Nurses Association, Political and Community Organizer; Marilyn Fabbricante, St. Charles Hospital, Executive Director, Public and External Affairs; Joe Lanzetta, Mercy Medical Center, Director of Planning and Community Health; Georgeine Bellando, CHSLI; Patrick Coonan, Adelphi University, Dean and Professor; Anna Zhu, Northwell Health, Administrative Fellow; Lisa Davis, NSLIJ Care Connect, Manager, Corporate Communications; Theresa Jacobellis, Assistant VP, Public Affairs and Marketing, CHSLI; Carol Ann Foley, St.

Joseph's Hospital, Director; Luis Valenzuela, Health Education Project/1199 SEIU, Healthcare Advocate; Gina Shalhoub, Town of Smithtown Government, Community Relations; Mary O'Hara, CHSLI; Tina Graziose, YMCA of Long Island, Wellness Director; Paula Fries, Association for Mental Health and Wellness, COO; Georgette Beal, United Way of Long Island, Senior Vice President; Robin Lombardo, ; Besai Barrera, Fidelis Care, Outreach; Kate Warner, Nassau-Suffolk Hospital Council, Director of Education; Olawale Akande, NUMC, NQP; Julie Harnisher, NUMC, NQP; Karla Mason, CHSLI; Alan Bernstein, CareConnect, Chief Medical Officer; Yolanda Robano-Gross, Options for Community Living Inc, Executive Director; Alison Abrams, Suffolk County Bureau of Public Health Nursing; Heather Reynolds, St. Catherine of Siena, Director, Public and External Affairs, Volunteer services; Janet Romeo, EPIC LI-Epilepsy Foundation, Community Education Coordinator; Bruce Berlin MD, Suffolk County Medical Society, Vice President; Trevor Cross, HRH Care, Community Manager; Angie Malone, EAC, Inc.; Virginia Walsh, Honeywell-Smart Grid, Outreach Solutions; Harriet Gourdine-Adams, LIAAC/TriCare Systems, Chief Officer Care Coordination; Larry Eisenstein, Nassau County Health Department, Health Commissioner; Matthew Cohen, Long Island Association, VP, Government Affairs and Communication.

Welcome & Introductions	Janine Logan, Nassau-Suffolk Hospital Council/Long Island Health Collaborative
	welcomes committee members to the February Long Island Health Collaborative WebEx
	Meeting. Janine expresses gratitude to faculty members of Adelphi University and St.
	Joseph's College who provided support and resources needed to host the Community-
	Based Organization Summit Events.
Adelphi University Program	The College of Nursing and Public Health at Adelphi University is hosting a program
	March 24, 2016 to address "Health Literacy and Effective Communication for Health
	Professionals". Terri Ann Parnell DNP, RN, a nationally recognized health literacy expert
	and award winning author regarding strategies to partner with all consumers of
	healthcare to promote the provision of equitable healthcare for all. To register, visit:
	http://nursing.adelphi.edu/health-literacy/
Long Island Regional Group	The Long Island Regional Group meeting will take place Friday, March 4, 2016 at United
Meeting	Way of LI. This meeting will consist of providers, leaders, community members, county

	and state health department staff committed to improving linkage, retention and viral
	load suppression rates in Nassau and Suffolk counties for people living with and/or
	impacted by HIV/AIDS. To register, contact Yamileth Quejada at:
	yamileth.quejada@health.ny.gov
Academic Partners	The Academic Partners Workgroup, under leadership from Laurel Breen, St. Josephs
	College, has finalized the Academic Survey. This survey was sent to collaborative
	members in Survey Monkey in January. Since this time, we received feedback from
	members regarding the verbiage used within the survey. We have revised the survey to
	ensure that the intent and purpose of this survey is clear.
	Collaborative members who have nursing or public health student opportunities
	available within their organizations should complete the survey. There are future plans
	to expand this project to include other medical specialties.
	Survey responses are due February 22, 2016, at which time a database will be created.
	This database will serve as a primary hub for students or academic placement
	representatives to visit in order to identify what opportunities are currently available
	within the public health/nursing field.
	Because the survey was revised, we will re-send the link to all collaborative members
	post-meeting. If you have already responded, please know that we have your responses
	saved and will reach out to you for clarification if needed.
	Dr. Bruce Berlin, Suffolk County Medical Society reports he is putting together a strategy
	for engaging medical schools and students which will be presented to the Medical
	Society and Medical Schools in 2016. Engaging medical students will be an important
	component of the Recommendations for Walking Program. Dr. Berlin will identify and
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	invite a medical student to attend future meetings to serve as the voice of medical
	students for the collaborative.
Working Documents	The LIPHIP Strategic Plan was reviewed by the PHIP Steering Committee at the
	January 27, 2016 meeting. After incorporating revisions, approval was provided and the
	plan was sent to the NYS DOH for final approval. Once we receive word from the state,
	this plan will be sent to LIHC members and posted on the website for review.
Public Education, Outreach &	After speaking with the web developers, PHIP staff was advised of a tentative launch
Community Engagement	date of mid-March 2016. Although this is later than our initial estimation of February, we
Workgroup & Communications	are confident in the work that Blue Compass is providing efficient work, consistent with
Update	the quality of our website and walking program. Once we have an official launch date,
	we will LIHC members.
	Use of the portal will take place in connection with the launch of the website. We are
	planing an event for April 6, 2016 on National Walking Day, which will serve as our kick-
	off event. Please save the date! We will also plan a walking event in late May as we are looking to enjoy the warmer weather.
	Janine Logan, Nassau-Suffolk Hospital Council, Long Island Health Collaborative
	reports legislator Kara Hahn introduced a program promoting physical activity in Suffolk
	County. One component of this program includes a detailed database about county
	parks. This program, like ours, requires participation from LI providers. Janine Logan
	met with Legislator Hahn's team to discuss plans to endorse and cross-promote these
	programs as a strategy to avoid competition and confusion.

LIHC Welcome Brochures are available at the PHIP offices. Please reach out if you would like copies. We can send them to you if you have an upcoming event, or you can pick them up at the March 17 meeting.

A consumer-focused rack card has been developed and printed. The purpose of this tool is to announce roll-out of the Walking Program to community members and consumers. Once our website is launched, we will distribute these cards to Collaborative members for use.

### Association for Mental Health & Wellness: First Aid Training

During previous meetings, Long Island Health Collaborative members were invited to participate in a First Aid Training for Mental Health & Wellness. This is a two-series event, February 24 and March 2, 2016. Anne Marie Montijo, Association for Mental Health and Wellness reports this evidence-based program is included in the Substance Abuse and Mental Health Services Administration's registry of programs and practices.

We have received a high level of enthusiasm surrounding this workshop. Registration is currently closed, but we are suggesting members attend as an attestation to the program and suggest contracting themselves with the Association for Mental Health and Wellness. Because there has been a high-interest level in this program, we will consider hosting this program again in the future. Organizations interested in sending staff members to this program should reach out directly to the Association for Mental Health and Wellness in Suffolk County for details on contracting and hosting their own program.

The Population Health Improvement Program will fund the base pay and registration fee for twenty participants with the Association for Mental Health and Wellness funding the

	first ten.
Culturally and Linguistically	Sarah Ravenhall, Population Health Improvement Program, reports she has been
Appropriate Services Workgroup	collaborating with Althea Williams, Suffolk Care Collaborative and Dr. Efferen, Stony
	Brook Medicine, to identify CLAS "train the trainer" programs which can be tailored and
	incorporated within LIHC member organizations. Programs being researched include
	Adventist Health Care, Cross Cultural Health Care Program, Greater New York Health
	Association, Health Literacy Partners and Kinkaid Consulting, LLC. Program
	components will be presented to the Suffolk Care Collaborative Cultural Competency
	and Health Literacy Workgroup on February 19, 2016. Once a program is selected, we
	will update LIHC members and advise them of a date for hosting the training.
Data Workgroup	Michael Corcoran, Long Island Health Collaborative reports ongoing use of the LIHC
	Wellness Portal. This voluntary survey was developed in an effort to collect information
	about the health status of Long Islanders. The data will be used to determine the
	effectiveness and quality of community health programs.
	Kim Whitehead, Population Health Improvement Program, is available to assist those
	organizations looking for a hands-on demonstration on how to use the Wellness Portal.
	Please contact the PHIP offices if you are interested in setting up a date for this hands
	on training. Bill Redman, Stony Brook University, provides phenomenal technical
	support to those utilizing the portal.
	The data workgroup met on 2-5-16 to discuss strategy for moving forward with data
	analysis which will be used by county DOH and hospitals to develop Community Health

Assessments. Our data affiliate, Data Gen was present during this meeting. After discussion, the group has directed data gen to compile Prevention Quality, Pediatric Indicators, Patient Safety, and Inpatient Quality Indicators. Cancer Registry data will be compiled for the hospitals. We are working on detailing prevalence data for both counties at the zip code level. County health indicator data will be compiled to support CHNA for DOH.

Vital Statistics Applications have been completed and submitted to New York State and New York City Departments of Health. Within the application, the PHIP was able to file for this data under two specific Public Health Laws. The New York State Department of Health advised us January 29, 2016 that our application was approved and we should have access to data prior to the end of the month.

# 2016 Community Needs Assessment: Prevention Agenda Survey for Community Members

A Brainstorming session was held in October where the 2016-2018 Community Health Needs Assessment cycle was discussed. During this meeting, participants discussed the role of the LIPHIP within state requirements. In addition to compiling and reporting publically available data as discussed previously, two data collection tools were developed. 1. Community Member Survey 2. Script for CBO Summit Events

To identify priority needs from people in the community, a survey has been developed. The Prevention Agenda Survey for Community Members has been distributed to Long Island Hospitals in hard copy and survey monkey format. The survey was translated in Spanish language using certified services. The NSHC offices serve as a central hub for data retrieval. PHIP staff will provide a detailed analysis in February, while continuing to collect data for an update again mid-2016.

A large font survey has been created to ensure accessibility to those living with vision loss. This document will be sent out to collaborative members post-meeting.

Sarah Ravenhall, Population Health Improvement Program reminds members to return hard-copies of paper surveys as soon as possible to Nassau-Suffolk Hospital Council. A temporary intern has been hired to help us enter survey responses into the survey monkey system.

Michael Corcoran, Population Health Improvement Program reports we currently have over 1200 survey responses, with many paper copies to enter.

Thank you to those who are working hard to distribute this survey within the community.

Janine Logan, Nassau-Suffolk Hospital Council reports, one of the other avenues we are using to distribute the survey is through the two state granted programs, the Navigator program, on behalf of the New York State of Health Marketplace and the Aged Blind Disabled program conducted in conjunction with Suffolk County Department of Social Services. Both programs, managed by the Nassau-Suffolk Hospital Council, are sending their enrollers with copies of the paper survey to various enrollment sites across Nassau and Suffolk counties. In addition, Kevin Dahill, CEO, Nassau-Suffolk Hospital Council, which is the managing entity of the Long Island Population Health Improvement Program, has offered to send out an email to all hospital CEOs asking their employees to complete the survey.

The Population Health Improvement Program has discussed collaborating with the two Performing Provider Systems on Long Island to adapt the Community Member Survey to meet the Domain 4 DSRIP requirements to survey the uninsured and low-utilizing populations. Once a decision is made about this project, we will advise during an upcoming meeting.

# 2016 Community Needs Assessment: Prevention Agenda Survey for Community Members

Sarah Ravenhall, Population Health Improvement Program reports the CBO summit events are complete and sends gratitude to all members of the CBO Advisory Group, facilitators, hosts and students who took the time to contribute their time to the programs. A training session for facilitators was held in January, led by Laurel Janssen Breen of St. Joseph's College and Amy Hammock of Stony Brook University. This training was dynamic and tailored to meet the needs of the CBO Summit Events. This training allowed LIHC members to serve as facilitators.

We had over 50 participants in attendance at the Adelphi event on 2-2-16. Thank you to Adelphi University, faculty members, hospitality who helped to make this event a success.

Over 100 participants attended the event at St. Joseph's College on February 10, 2016. Again, thank you to St. Josephs College, faculty members, hospitality who contributed to the success of this event.

During the events, participants were split into groups of 8-12 people and court reporters recorded the transcript. Once received, the transcripts will be sent to our contact at Data Gen, our data affiliate, who will run the data through Atlas TI qualitative data software

system. Data Gen, with oversight from PHIP staff, will analyze data and identify interpretations of analysis. Key themes, topic areas and quotations will be identified according to which counties the participant was referring to during discussion.

Data Gen will use the Facilitators script as a guide to structure the analysis. Using this strategy, we will be able to tease out the priorities of each individual question.

Once data has been analyzed, and Prevention Agenda areas have been prioritized, a report will be written. This report will contain an introduction, methodology, participating organizations, key findings: priority areas and analysis findings, and interpretive statements, Services provided by participating organizations, and appendix. PHIP staff will work with Data Gen to finalize this report. The report will be sent to all LIHC members and participants once complete.

A follow-up survey will be sent to all participants to capture:

- How the participant found out about the event
- If the participant would be interested in a future event
- What aspect of the program the participant felt was most beneficial to their organization
- What connections were made during or post-event as a result of networking
- Positive or Negative Feedback and comments

At the WebEx meeting, February 11, 2016, CBO members provided feedback on the recent Community Based Organization summit. Representatives appreciated the LIHC's effort to not only engage with the CBOs but provide a model for methods of community engagement.

#### **EAC Network**

EAC Network receives funding from the Nassau County Office for the Aging to provide Health Promotion programs to seniors in Nassau County. As part of our effort to provide more evidence-based programs, we partner with community organizations, hospitals, libraries, etc. For example, we can provide a trained instructor, as well as resource books for seniors who want to participate in the Arthritis Foundation Walk with Ease program. We offer this as a 6 week program, meeting once a week. The leader facilitates a discussion each week and walks with the group, but it is a self-guided program. Participants use the attached suggestions and resource book to lay a strong foundation for healthy walking habits. We need partners to provide the walking space and help with recruitment.

Janine Logan, Long Island Health Collaborative mentions we may be able to host a program at Eisenhower Park and incorporate Complete Street strategies. This idea will be explored in further detail with the appropriate representatives from Nassau County Department of Health.

### **State Budget Update**

The Population Health Improvement Program grant end date is January 2017. In the most recent executive budget presented by the governor, there is a line incorporated into the plan for this program. However, there seems to be some uncertainty about the number of years the grant will be extended by. Janine Logan, Population Health Improvement Program asks LIHC members; if they feel there is value in this program, please contact your state representatives and constituents to let them know what the Long Island Health Collaborative, as the main workgroup of the Population Health Improvement Program is doing to support their organization. Without funding, the Long Island Health Collaborative will continue to exist, but will not be able to provide the robust level of projecting that has occurred over the last few months.

Bruce Berlin, MD, Suffolk County Medical Society reports the State Medical Society has its lobby day on Tuesday March 8, 2016. He will ensure that backing of the PHIP program will be included as an agenda item.

Janine Logan, as Senior Director, Nassau-Suffolk Hospital Council is working to plan a briefing for legislators to advise them of the work being completed by the Long Island Health Collaborative.

### Grant Opportunity: CMS Accountable Health Community Models

One of our roles as the Population Health Improvement Program includes reviewing and presenting grant funding opportunities that we feel should be discussed among the LIHC to bring awareness to member organizations.

- Overview: Address the gap between clinical care and community services in the current delivery system.
- Focus Areas: Housing instability and quality, Food insecurity, Utility Needs,
   Interpersonal Violence, Transportation needs beyond medical transportation
- **Evaluation**: Test the impact of the AHC interventions on total health care costs and inpatient and outpatient health care utilization, as well as health and quality of care for Medicare and Medicaid beneficiaries.

#### Track 1 Interventions:

- Inventory of local community services responsive to community needs assessment
- 2. <u>Universal Screening</u> of Medicare and Medicaid beneficiaries
- 3. Referral to community services for beneficiaries with unmet health-related needs

	Letter of Intent, not required: 2/8/16 Application: 3/31/16
Adjournment	The next LIPHIP Meetings are scheduled for:
	1. March 17, 2016 9:30-11:30am
	2. April 20, 2016 2:30-4:30pm
	3. May 18, 2016 9:30-11:30am
	Meetings will take place at the Nassau-Suffolk Hospital Council Offices in Hauppauge,
	NY.